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## **General**

- What's going to happen during my training course?
- I'm not able to sign the requested documents with my mouse. What should I do?
- I can't connect to e-exercises.com. What should I do?
- I feel that the level of my course is not correct, it's too easy or too hard. What should I do?

## My Interlocuteurs

- What is the role of my coach?
- What is the role of my pedagogical coordinator?
- What is the role of Customer Service?
- When is Customer Service open?

## After My Course...

- I want to continue my training. What should I do?
- Is it possible to take a training course in another language?



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